

#### COMP603/ENSE600 Program Design and Construction/Software Construction Lecture 07: Hello, AI (NLP) Mr Jingli SHI

# Outline

What is AI & NLP?

What can AI & NLP do?

Why should I learn AI & NLP?

Demo (Classification)

# What is AI (NLP)?

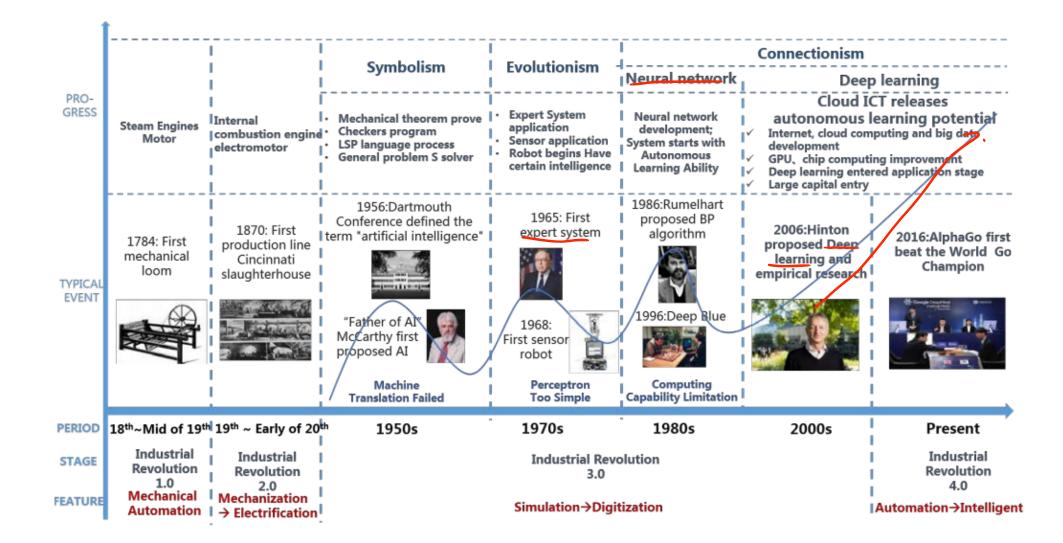




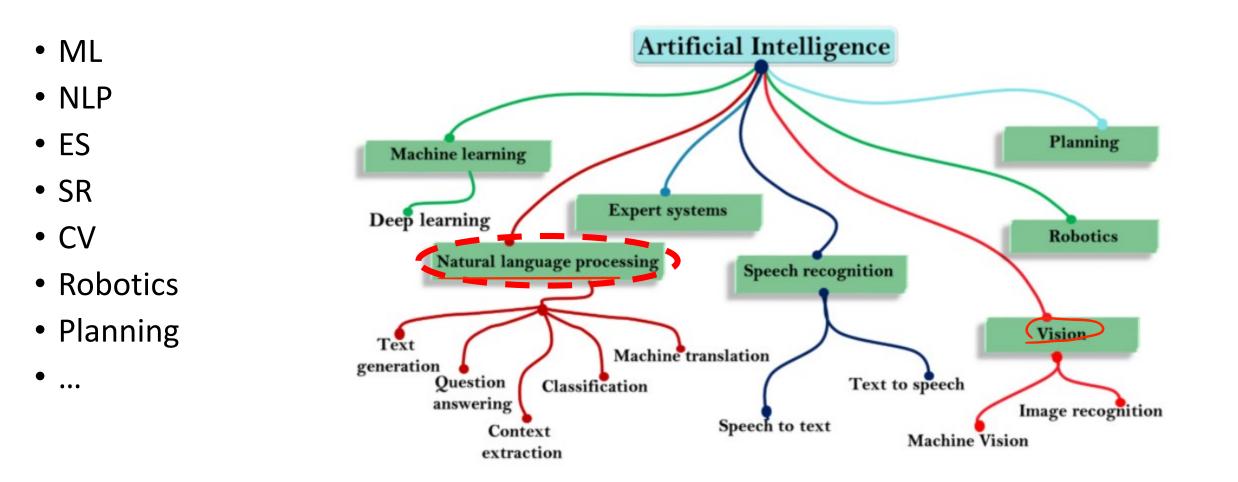


Artificial Intelligence(AI) is a branch of computer science by which we can create intelligent machines which can behave like a human, think like humans, and able to make decisions. Natural Language Processing(NLP), is a branch of artificial intelligence that deals with the interaction between computers and humans using the natural language. NLP pursuit to fill the gap between human communication and computer understanding.

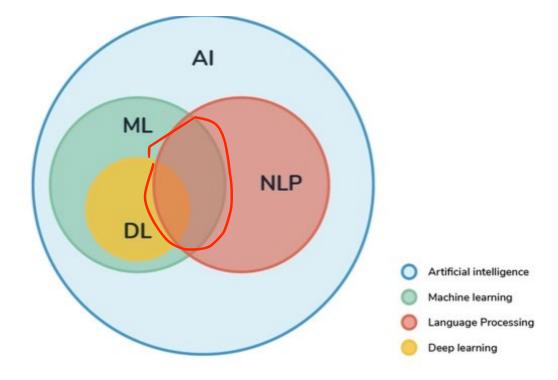
#### AI - History



#### AI – Subsets

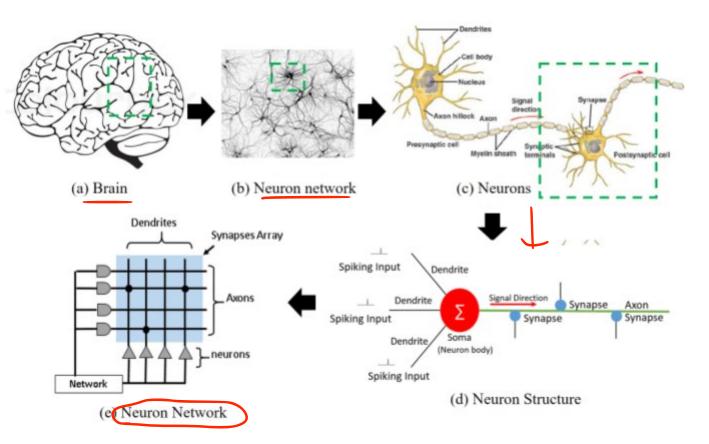


#### AI vs ML vs DL vs NLP



## AI(NLP) – Neural Network Model

- Artificial neural networks try to mimic the biological neural network in the human brain.
- The human brain can be considered to be one of the best processor. (contain ~10^11 neurons)
- If we can copy this design, maybe we can solve the "hard for a machine – easy for humans" problem.



#### What can AI/NLP do?

- Social media monitoring Warning label on user tweet.
- Sentiment analysis

Restaurant or food recommendation by Yelp reviews analysis.

• Spam filters

According to statistics, span accounts for 45% of all emails sent, and about 14.5 billion spam emails are sent every single day.

Autocomplete

Google search autocomplete; coding autocomplete.

• Smart Audio devices

Siri by Apple, Alex by Amazon, Google home, Cortana by Microsoft, etc.

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violating	laced a public interest notice on this Tweet for g our policy against abusive behavior, specifically, the e of a threat of harm against an identifiable group.
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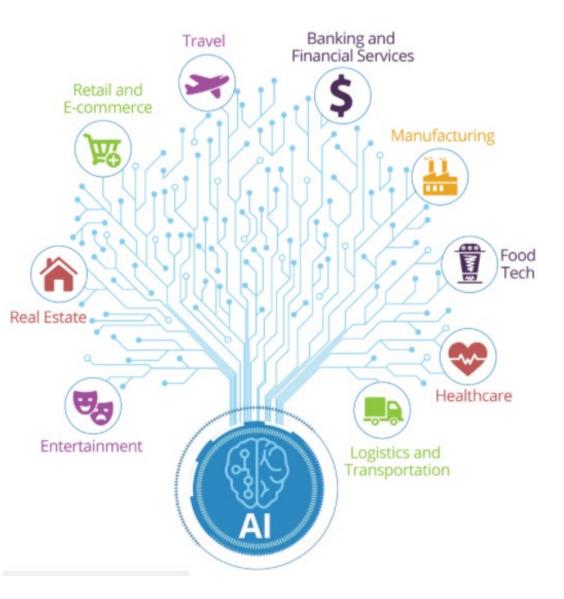
#### AI (NLP) - Application

- Healthcare
  - COVID-19 cases modelling and tracking
- Finance
  - ANZ Digital Assistant Jamie
- Entertainment
  - TikTok
- Travel

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• Air NZ digital human - Sophie



#### Demo: Coding-Assistant



#### Demo: Coding-bot

#### Describe a layout.

Just describe any layout you want, and it'll try to render below!

A div that contains 3 buttons each with a random color.

Generate

## Why Should I Learn AI(NLP)?





Short-term benefit: salary improvement

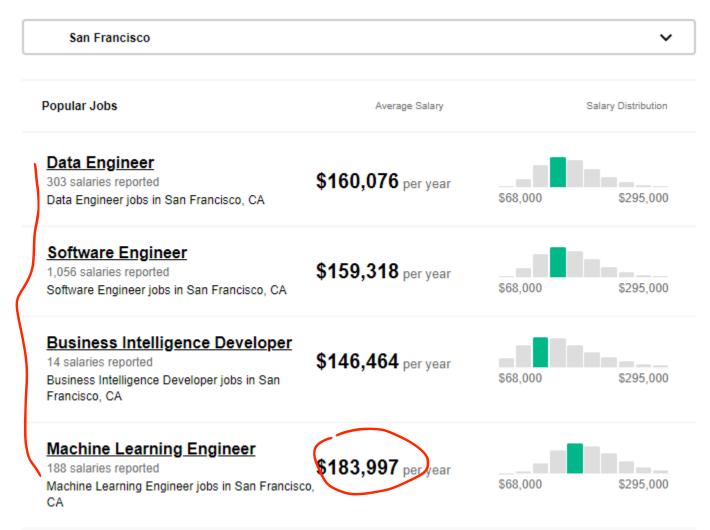
Long – term benefit : prepare for future jobs

## Al Engineer

 Salary estimated from 53,163 employees, users, and past and present job advertisements on Indeed in the past 36 months. Last updated: August 21, 2020

#### Artificial Intelligence Engineer Salaries in San Francisco, CA

Salary estimated from 1,735 employees, users, and past and present job advertisements on Indeed in the past 36 months. Last updated: August 21, 2020



## AI (NLP) in New Zealand

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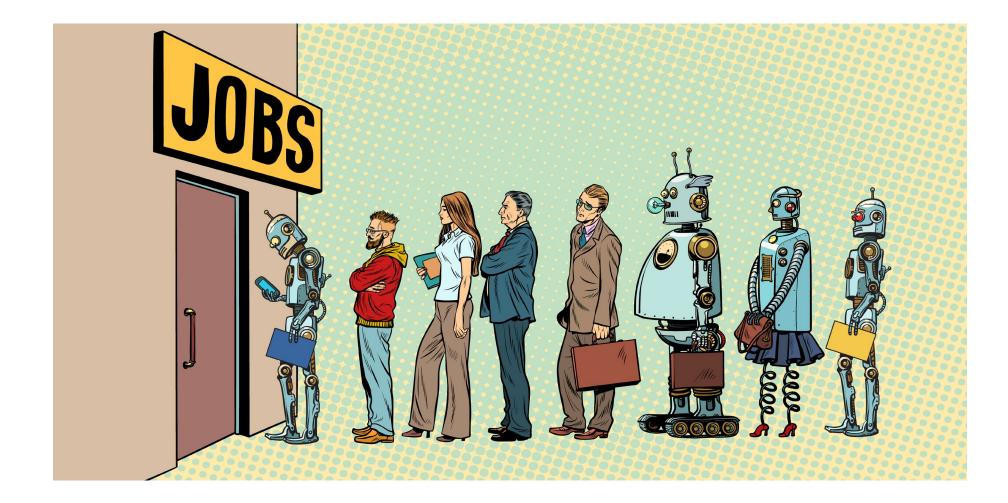
② About Featured Snippets Peedback



# AI (NLP) – New Zealand

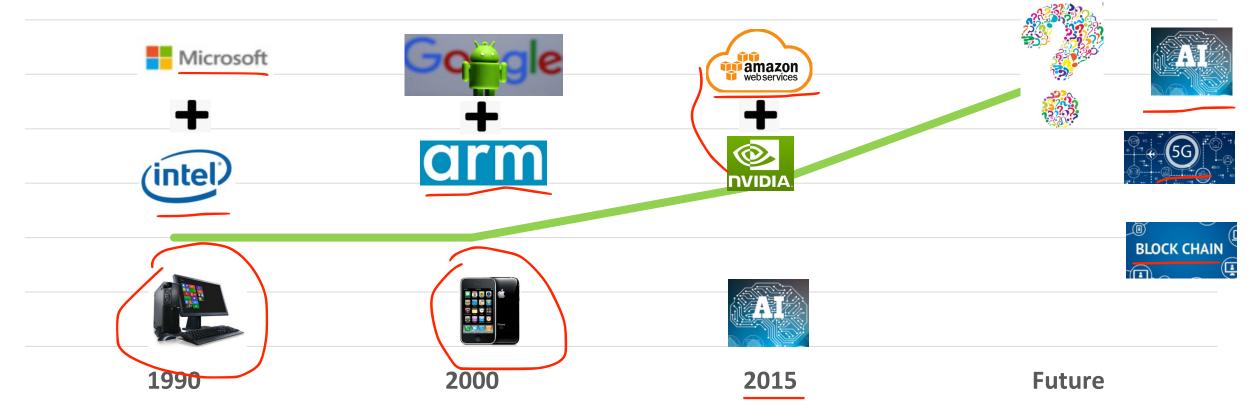
- Over 20% of the organisations surveyed have already adopted some form of AI system;
- With 68% of respondents considering AI to improve customer relationship management;
- With 61% planning to deploy intelligent assistants, or chatbots, to support enquiries;
- With 62% planning to deploy AI to support financial analytics and management reporting.

## Prepare for Future Job



## What will future life be like?

#### **New Era of Future Technology**



### Demo - Classification

- How to build a Machine Learning Model using Java?
  - Simple Machine Learning (Java & Python)
- Neural Network Playground
  - <u>http://playground.tensorflow.org/</u>

## Reference

- Frey, Carl Benedikt, and Michael A. Osborne. "The future of employment: How susceptible are jobs to computerisation?." *Technological forecasting and social change* 114 (2017): 254-280.
- Artificial intelligence shaping a future New Zealand
- AI For Health in New Zealand
- Thinking Ahead Innovation through Artificial Intelligence by Callaghan Innovation